# Sprint 1B

The purpose of this lab is to create some interview questions for your project so that you can get some ideas of potential users’ responses to what you are proposing to create. See the project document in D2L for a complete description of the project.

## Part A

With your team member(s), create at least ten interview questions that you’ll want to use to ask potential users. Once you have your questions, show your instructor and ask for feedback. Once you finish creating the questions, start interviewing potential users. They can be your instructors, classmates, people around campus, etc.

Go as your group and do this exercise together.

Show your results to your instructor for marks before class end.

1. If you’re in a hotel and there was an app to order services, what features would you expect?
2. What are you feelings about using apps to pay for meals and other services?
3. How would you want the app to look like?
4. Would you like to order transportation from the app?
5. Describe a time you were put on hold, did you up hanging up?
6. How do you prefer to order food? (By phone, app or other ways)
7. Where do you usually eat breakfast, lunch or dinner at a hotel?
8. How would you like to be notified when your room is ready?
9. Do you ask for extra hotel service when you visit a hotel? (extra towels, clean sheets)
10. How often do you have your hotel room cleaned?
11. What other features would you like in a hotel app and why?

**Person 1: Lin**

Sandman air conditioning is bad, holiday inn

Only when you travel twice a year

Hilton hotel was the best

Sandman

Go to order food

Eat at restaurant

By phone call

Yes

Everyday

Point system for going to the hotel

**Person 2: Kelvin**

Ramada, Harrison Hot Springs

Twice a year

Comfy bed

Bad gym

Application, or drive to pick up

At a restaurant

Call

NO

Never

What hotel is offering for the week (Conferences, Events, Promotions, shows, etc.)

**Person 3: Tanvi**

Hilton, Leela hotel, grand Hyatt

2 months a year

Leela, clean warm welcoming, and huge a chain

Guest, best western, not clean, non-hygienic

Going to the hotel restaurant for food buffets

Hotel restaurant

By phone

Yes lines are busy

Twice a day for a clean room

Translations for hotel guests for service and food items

Tourist attractions and locals

How to get to the locations with mode of transportations

**Person 4: Kundi**

Holiday Inn

Twice a year

Service wasn’t worth price, dirty environment

Good food for breakfast

By application because it’s quicker

At hotel breakfast, lunch at restaurant

Push notifications to application

Never

Everyday

Hotel reviews and rating